



Mai Family Services
Support when you need it most
www.maifs.org

ANNUAL REPORT 2017

WEBSITE

www.maifs.org

CONTACT

(248) 477-4985

Free helpline: (888) 664-8624

ADDRESS

Suburban Shared Center
32401 W. Eight Mile Rd
Livonia, MI 48152

A YEAR IN PROGRESS

OUR VISION

Our vision is to offer a broad spectrum of culturally sensitive preventive and intervention services to empower and build healthy and strong South Asian communities in Michigan.

Dear community members,

2017 has been a very significant year for several families and individuals in our community, Our helpline received calls from those seeking support as they have been physically abused and tortured - petty quarrels leading to severe abuse and violence at home etc., thus endangering the very ecosystem we live in. It has been challenging, yet MaiFS ensured we provided the best of our services (counseling, food baskets, clothing, empowerment tools etc.) to help ease the client's journey towards freedom.

As an organization, we embraced change and have moved forward with several initiatives. Our community relations have strengthened, both within and outside our South Asian fraternity. Volunteers have gone above and beyond in participating in workshops and other similar activities.

Thank you for all your support and goodwill. Every contribution has helped serve our cause.

We need the community to come together, embrace our regional differences and come together as a strong culture - a progressive one. Let's make 2018 helpful for the helpless, a voice for those silently suffering and lend a caring hand for the lost ones! Let's together make a meaningful impact.

- President, Mai Family Services

CLIENT INFORMATION

One of our key tasks included review of all processes.

- ❖ Guidelines for Financial Assistance
- ❖ Financial Assistance Needs Assessment form
- ❖ Client Exit Survey (New)
- ❖ Client Case Transfer Process
- ❖ Client Case Closure Process



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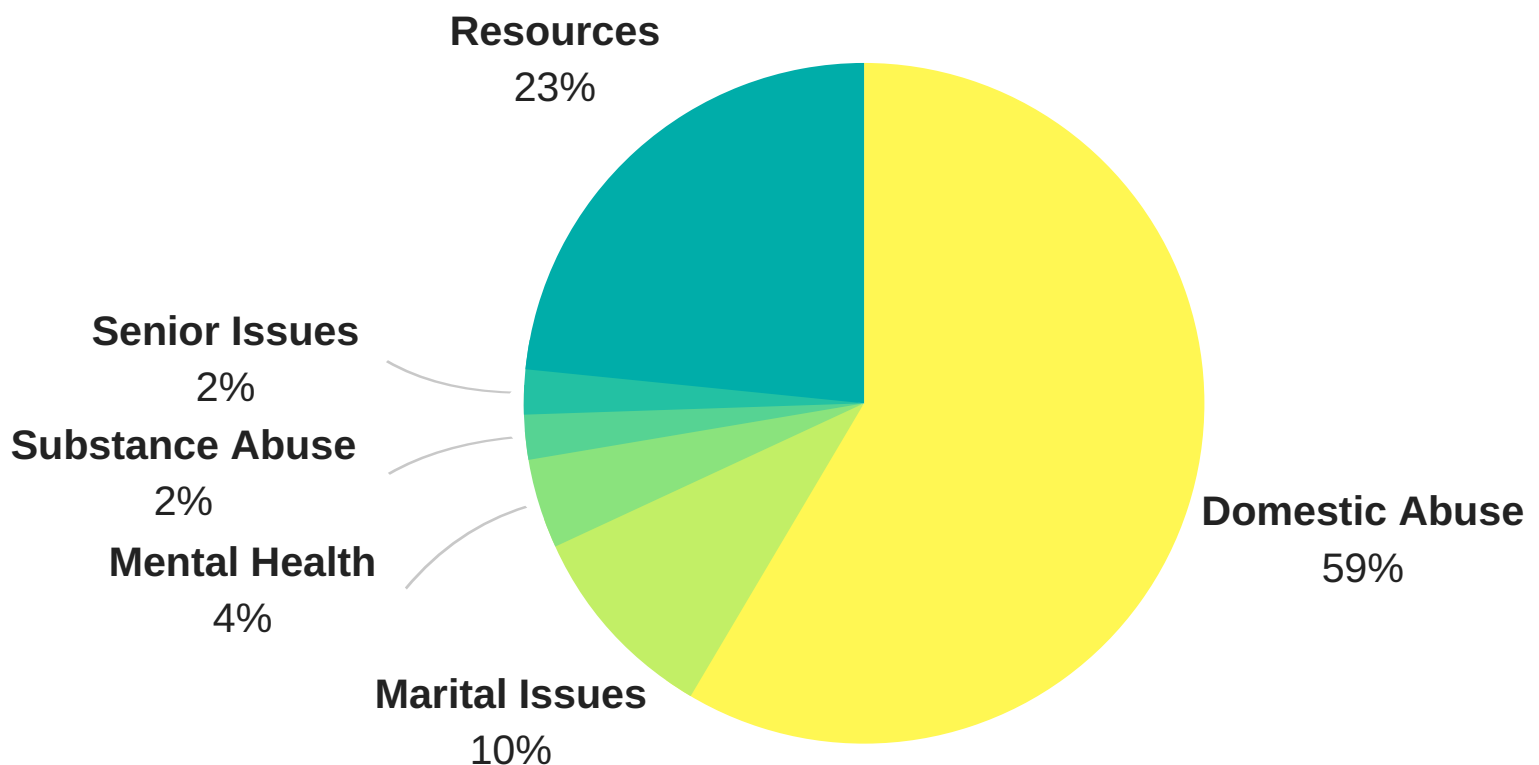
2017 Total Number of Clients Served: 94

Number of Carried over from 2015 & 2016: **15**
(4 from 2015 + 11 from 2016)

New in 2017: **79**

Closed/Resolved Cases/Calls: **75**

Total Direct Program Cost: \$97,315



2017 Accomplishments

Events

Community Leadership Outreach
Annual Walkathon to stop Domestic Violence
Volunteer Town hall Meeting
Annual Mai Family Picnic
Annual Fundraiser
Annual Holiday Banquet

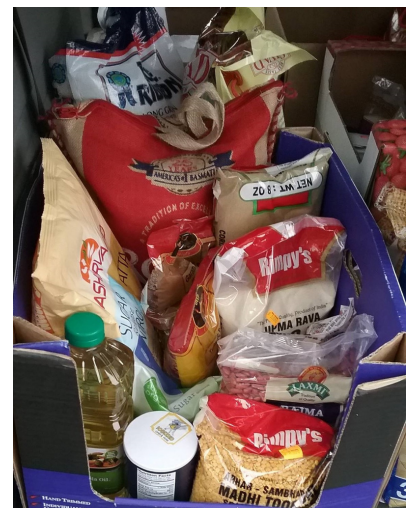


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Outreach:

DTA- Sankranthi celebration
Pakistan Day
Pampa Kannada Koota event
India Day
MAPI-CME event
PNC Networking event
Novi United Methodist Church
Detroit Telugu Association 40 years celebration (Award for Charity)
UFM students awareness about MaiFS
Miindia.com - Festival of India
St. Stephen's Episcopal church - Troy
Tamil Sangham Diwali event
Kerala Club Community Day event
Memorial Service, Hindu Temple Canton
Mata Tripta Ji Gurdwara Sahib, Plymouth
Sikh society of MI /Gurudwara
Governor's State Award (Nominee)

Special Thanks to Sri Sathya Sai Organization (Ann Arbor & Detroit Metro) for providing food baskets to Domestic Abuse Survivors.



DONATIONS

Brokerage Account



We are pleased to inform you that Mai Family Services has established a brokerage account to allow you to donate smarter. Donating securities instead of cash can be a very effective and tax-efficient way to support your favorite charity.

Tax benefits include but are not limited to avoiding capital gains, reducing estate taxes, and creating a write off if you itemize your taxes. Often times in order for you to receive the tax benefit we must receive the actual security, not just the cash realized from the sale of the security. Start early in the year with your donation planning as the timing of your donation is a factor as certain securities might take longer to process. The tax aspects of charitable giving are complex and every circumstance is different. So please consult your tax adviser.

If you are interested in charitable giving, please contact us at info@maifs.org so that we give you the information you need.

STOP EMPOWERMENT PROGRAM

In October 2016, Mai Family Services received its first state-funded grant, the STOP Grant (under the Violence against Women Act) towards creating an empowerment program for women. The duration of the grant is for three years and the total amount of the award is \$209,912.00.

The STOP Grant Empowerment Program provides minority women in Macomb, Oakland, Washtenaw, and Wayne counties FREE Computer Skills, ESL, Financial Literacy, and Soft Skills courses. We also run a Support Group for South Asian women who have or are currently in domestic violence situations. Additionally, the grant funds child care and transportation costs on a case by case basis.

Since the launch of the Program on April 1st, 2017, we have hosted: 3 Support Group sessions, 18 Computer Skills sessions in Hamtramck (in collaboration with BAPAC), 17 Computer Skills sessions, and 20 ESL sessions in Livonia.

Our goal for 2018 is to expand the programs provided under the aegis of the grant. We will be launching an aggressive outreach effort and plan to take the classes into other locations in the Metro Detroit area – wherever there is the most need and value. We invite collaborations from other South Asian, minority, and mainstream organizations who may be engaged in similar efforts to help minority women.

STRONG PARTNERSHIPS

2017 gave way to new partnerships and strengthening the existing ones (as cited below). Mai Family Services created a lot of strategic initiatives and has a host of awareness and culturally sensitive campaigns planned with agencies and partners for 2018.

Workshops/Training:

- Cultural Sensitivity training for Farmington City
- DV101 Training for new MaiFS Board Members and Volunteers
- Cultural Sensitivity workshops for Village Oaks Elementary School, Xemplar Club Members, and for Mainstream DV organizations and law enforcement officers
- Workshop on International Families/Inter-generational Communication- MAPAAC

Domestic Violence Agencies:

Turning Point, Macomb
SafeHouse Center
First Step
Haven
MCEDSV
MDSVTB/DHHS
ACCESS DV Program
La Vida/CHASS
Wayne County SAFE (Sexual Assault Agency)

Other Partners:

APIA-Vote MI
BAPAC
MAPAAC
MAPI & MAPI Auxillary
MCEDSV
SAAVI
AIWA
Asian American Engagement Coalition
YKB - U of M



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Law Enforcement Agencies:

Livonia, Farmington, Farmington Hills, Ann Arbor, Novi, Northville, Troy, Auburn Hills, Detroit PD (2nd precinct), 47 district court probation officers

Independent Partners:

Family Law Attorneys: Harsha Gowda & Anjali Prasad
Immigration Law Attorney: Chelsea Zuzindlak
Farmington Hills High Risk Team
Auburn Hills High Risk Team
SAALT & NCSO
Apna Ghar Home Care

FINANCIAL REPORT

A glance at the Income/Expense statement for 2016/2017

Income	2016	2017
Opening Balance	\$142,722.45	\$147,676.99
Membership	\$1,400.00	\$2,200.00
All Events Revenue + Donations	\$127,892.95	\$152,736.27
Grants	\$2,697.20	\$65,611.69
Total Income	\$131,990.15	\$220,547.96
Expenses	2016	2017
Client Assistance	\$20,296.74	\$5,089.27
Direct Program cost*	\$67,292.41	\$77,960.53
Indirect Program cost**	\$7,686.24	\$14,265.24
Administrative***	\$2,104.40	\$2,932.23
Financial Auditor	\$0.00	\$1,950.00
Supplies	\$26.99	\$317.78
STOP Grant	\$5,243.41	\$63,128.64
Liability Insurance	\$1,228.00	\$1,964.00
Outreach/promotion	\$6,524.21	\$4,459.85
Annual Fundraising event	\$6,377.36	\$15,845.28
Walkathon	\$1,397.54	\$905.90
Mai Bazar	\$300.00	\$0.00
Holiday Banquet	\$8,558.31	\$11,043.94
Total Expenses	\$127,035.61	\$199,862.66
Surplus	\$4,954.54	\$20,685.30
Bank Balance (Closing)	\$147,676.99	\$168,362.29

* Direct program costs: Case worker + Executive Director salaries + cell phones for case workers

** Indirect Program costs: Part-time assistant office manager + Office rent + Computer/Software + Training/conference

*** Administrative: Postage + web hosting + CPA fees + printing + PayPal Charges + Payroll Expenses

**** Earmarked funds for help with direct services + Office Help + Senior Services



2017 DONORS

Grand Donors

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Mehta Family Foundation

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Aim for Seva
Aditi Sharangpani
Bhaskar & Lakshmi Shenai

many
thanks

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