



Mai Family Services

*Support when you need it most*

[www.maifs.org](http://www.maifs.org)



## C O N T A C T

(248) 477-4985

Free helpline: (888) 664-8624

## A D D R E S S

Suburban Shared Center

32401 W. Eight Mile Rd

Livonia, MI 48152

# ANNUAL REPORT 2018

## A YEAR IN PROGRESS

# OUR VISION

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Our vision is to offer a broad spectrum of culturally sensitive preventive and intervention services to empower and build healthy and strong South Asian communities in Michigan.

Dear community members,

2018 has been a very significant year for several families and individuals in our community, Our helpline received calls from those seeking support in adverse conditions, endangering the very ecosystem we live in. It has been challenging, yet MaiFS Direct Program Services ensured the best of our services (counseling, food baskets, clothing, awareness workshops, empowerment tools etc.) were delivered to help ease the client's journey toward a better and positive future.

As an organization, we embraced change and have moved forward with several initiatives. Our community relations have strengthened, both within and outside our South Asian fraternity. Volunteers have gone above and beyond in participating in several outreach efforts including a poster campaign and other similar activities.

Thank you for all your support and goodwill. Every contribution has helped serve our cause.

We need the community to come together as a strong culture - a progressive one. Let's make 2019 helpful for the helpless, a voice for those silently suffering and lend a caring hand for those who need our support! Let's together make a meaningful impact.

**2018 Board Members  
Mai Family Services**

# CLIENT INFORMATION

Key tasks included review of all Client Interface process.

- ❖ Transportation Process updated
- ❖ Financial Assistance Process updated
- ❖ Client Exit Survey implemented
- ❖ Client Case Transfer Process updated and implemented
- ❖ Client Case Closure implemented (18 cases closed after client reviews)

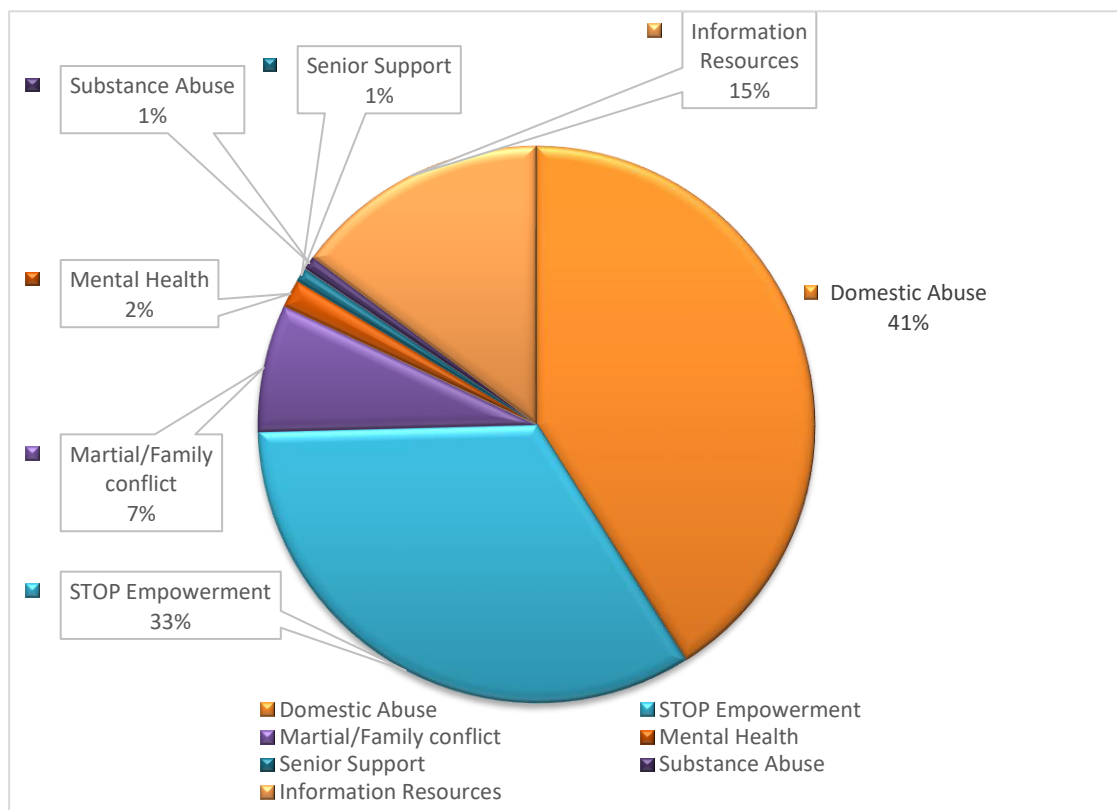


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**2018 Total Number of Clients Served: 122**

**Domestic Abuse: 50**  
**STOP Empowerment: 41**  
**Marital/Family Conflict: 9**  
**Mental Health: 2**  
**Senior Support: 1**  
**Substance Abuse: 1**  
**Information Resources: 18**

**Mai Family Services Direct Program closed around 18 clients in 2018**  
**Total Direct Program Cost: \$101,161.99**



# 2018 Accomplishments

## Events

Community Leadership Outreach  
 Annual Walkathon to stop Domestic Violence  
 Poster Campaign - Statewide  
 Purple Purse Challenge  
 Annual Fundraiser  
 Annual Holiday Banquet  
 School Workshops



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## 2018 MaiFS Workshops & Training

February	DV Organizational Workshop	Cultural Competency Training	WC SAFE
February	DV101 Training	16 hrs DV training	MaiFS Location
February	Educational Workshop	YKB- Chai with Mai Event	UFM Public Policy
April	Educational Workshop	Cultural Competency	Village Oaks Elementary
May	Educational Workshop	Cultural Competency	Novi Woods Elementary
June	Law Enforcement (Educational)	Cultural Competency	Auburn Hills
October	DV Organizational Workshop	Cultural Competency	OCCCADV Annual Event

## 2018 MaiFS Outreach Events

Tamil Sangam - Salem High	IACA Event Outreach
Novi United Methodist Church	UPAD Event
Multicultural Council of America – Sterling Heights	MiBihar Event
YKB Monologue- U of M	Troy Bal Vihar Outreach
State-wide Poster Campaign	MMD Gudi Padwa event
Troy Police department	Phir Le Aaya Dil Show outreach
Eve Inc, Okemos, MI	Heritage Park outreach
Troy Bharatiya Temple	Motown Punjabana
Nadanta Dance Program – Canton Village Theater	Pakistan Delegates Meeting – Global
Ekal Vidyalay Event	Pampa Kannada Koota Chaitra Chiguru event
Miindia Festival of India	Aroma Indian Cuisine Fundraiser Weekend
Pankaj Udhas Show Outreach	Festival Campaign- Adopt a Survivor

Special Thanks to Sri Sathya Sai Organization (Ann Arbor & Detroit Metro) for providing food baskets to Domestic Abuse Survivors.

## Awards:

- Special Recognition for exemplary service to the South Asian Community by First Step (40<sup>th</sup> Anniversary Celebration)
- Special Recognition for community service toward women of color by TANA (Women's Group)

## DONATIONS

Brokerage Account



New!

We are pleased to inform you that Mai Family Services has established a brokerage account to allow you to donate smarter. Donating securities instead of cash can be a very effective and tax-efficient way to support your favorite charity.

Tax benefits include but are not limited to avoiding capital gains, reducing estate taxes, and creating a write off if you itemize your taxes. Often times in order for you to receive the tax benefit we must receive the actual security, not just the cash realized from the sale of the security. Start early in the year with your donation planning as the timing of your donation is a factor as certain securities might take longer to process. The tax aspects of charitable giving are complex and every circumstance is different. So please consult your tax adviser.

If you are interested in charitable giving, please contact us at [info@maifs.org](mailto:info@maifs.org) so that we give you the information you need.

## STOP EMPOWERMENT PROGRAM

In October 2016, Mai Family Services received its first state-funded grant, the STOP Grant (under the Violence against Women Act) towards creating an empowerment program for women. The duration of the grant is for three years and the total amount of the award is \$214,000.00.

The STOP Grant Empowerment Program provides minority women in Macomb, Oakland, Washtenaw, and Wayne counties FREE Computer Skills, ESL, Financial Literacy, and Soft Skills courses. We also run a Support Group for South Asian women who have or are currently in domestic violence situations. Additionally, the grant funds child care and transportation costs on a case by case basis.

Since the launch of the Program on April 1st, 2017, we have hosted a total of 69 Computer Skills sessions and 72 ESL classes in Livonia, Hamtramck (in collaboration with BAPAC) and Madison Heights (in collaboration with ACA) and 4 Support Group Sessions.

Our goal for 2019 is to expand the programs provided under the aegis of the grant. We will be launching an aggressive outreach effort and plan to take the classes into other locations in the Metro Detroit area – wherever there is the most need and value. We invite collaborations from other South Asian, minority, and mainstream organizations who may be engaged in similar efforts to help minority women.



# STRONG PARTNERSHIPS

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2018 allowed us to collaborate and continue our partnerships by strengthening the existing ones (as cited below). Mai Family Services created a lot of strategic initiatives and has a host of awareness and culturally sensitive campaigns planned with agencies and partners for 2019.

## Domestic Violence Agencies:

Turning Point, Macomb SafeHouse Center  
First Step Haven  
MCEDSV  
MDSVTB/DHHS  
ACCESS DV Program La  
Vida/CHASS  
Wayne County SAFE (Sexual Assault Agency)

## Other Partners:

APIA-Vote MI  
BAPAC  
MAPAAC  
MAPI & MAPI Auxillary  
MCEDSV  
SAAVI AIWA  
Asian American Engagement Coalition YKB  
- U of M  
Miindia.com



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## Independent Partners:

Family Law Attorneys: Harsha Gowda & Anjali Prasad  
Immigration Law Attorney: Chelsea Zuzindlak  
Farmington Hills High Risk Team Auburn Hills High Risk Team SAALT & NCSO  
Apna Ghar Home Care

**Law Enforcement Agencies:** Livonia, Farmington, Farmington Hills, Ann Arbor, Novi, Northville, Troy, Auburn Hills, Detroit PD (2nd precinct), 47 district court probation officers

# Financial Report

A glance at the Income/Expense statement for 2017/2018

Income	2017	2018
Opening Bank Balance	\$147,676.99	\$168,362.29
Membership	\$2,200.00	\$1,800.00
All Events Revenue + Donations	\$152,736.27	\$129,071.24
Grants	\$65,611.69	\$39,797.01
<b>Total Income</b>	<b>\$220,547.96</b>	<b>\$170,668.25</b>
Expenses	2017	2018
Client Assistance	\$5,089.27	\$7,081.43
Direct Program cost*	\$77,960.53	\$76,804.56
Indirect Program cost**	\$14,265.24	\$17,275.04
Administrative***	\$2,932.23	\$2,731.84
Financial Auditor	\$1,950.00	\$800.00
Supplies	\$317.78	\$37.95
STOP Grant	\$63,128.64	\$54,396.88
Liability Insurance	\$1,964.00	\$1,270.00
Outreach/promotion	\$4,459.85	\$4,216.96
Annual Fundraising event	\$15,845.28	\$6,597.47
Walkathon	\$905.90	\$458.51
Holiday Banquet	\$11,043.94	\$8,921.45
<b>Total Expenses</b>	<b>\$199,862.66</b>	<b>\$180,592.09</b>
<b>Surplus****</b>	<b>\$20,685.30</b>	<b>(\$9,923.84)</b>
<b>Bank Balance (Closing)*****</b>	<b>\$168,362.29</b>	<b>\$158,438.45</b>

- \* Direct program costs: Case worker + Executive Director salaries + cell phones for case workers
- \*\* Indirect Program costs: Part-time assistant office manager + Office rent + Computer/Software + Training/conference
- \*\*\* Administrative: Postage + web hosting + CPA fees + printing + PayPal Charges + Payroll Expenses
- \*\*\*\* Surplus: There is payment of about \$12K pending from the State on STOP Grant
- \*\*\*\*\* Annual Fixed expense is about \$120K and includes Rent, Cell phones for caseworkers,
- \*\*\*\*\* cont. Internet, Caseworkers' salary, Liability Insurance etc. These are the expenses required to keep MaiFS services running



# 2018 DONORS

## **Grand Donor**

Manoj & Poonam Sachdeva/International Geeta Gurukul Foundation  
Care Foundation

## **Diamond Sponsor**

The Bahadur Family Foundation

## **Platinum Sponsors**

Ally Financial Inc  
Anjali Anturkar  
Bhargava Foundation  
Raina K Patel Foundation  
Shashikant & Leena Deshpande  
Usha Ram  
Vimal Puri  
Yoniki Baat, UM  
Kyyba Kidz Foundation

## **Gold Sponsors**

Aditi & Dipti Sharangpani	P & GV Vaishampayan
All India Movement (AIM) for SEVA	Pradeep & Geetha Bhandarkar
Asha & Nirdosh Reddy	Prakash & Manda Gandhi
Comerica Bank	Ramesh & Hem Mohinder
Geetmala Foundation of Michigan	Sainath Yadati & Leena Yadati
Guru & Mona Sashital	Shanti & Shashi Sharma
Hari & Sharda Agrawal	Sumedh & Namita Bahl
Harendra S Gandhi Foundation	Suresh & Usha Mangrulkar
Harsha G Gowda & Assoc PLLC	St. Stephen's Episcopal Church
Jehangir Rao	Sumit Fogla
Jiaram Rajan	Suresh & Vijaya Kamath
Jitendra & Anita Patel	Swatee & Bhushan Kulkarni
Kusum Rashid	Tusar Desai
L J & S L Shah	Vinay K. Malviya

**All donor information is listed on our website at**

**[www.maifs.org/2018Sponsors.aspx](http://www.maifs.org/2018Sponsors.aspx)**

**Thank you to all the supporters and patrons for your generosity and timely help.  
Please continue to support Mai Family Services.**



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